

Court Fairness

interactive 4 asynchronous 4 "teeny course"

As justice issues dominate the headlines, courts are under increasing scrutiny. The concept of fairness is core to these discussions. This course leverages procedural justice research and adopts a new strategy in virtual learning-- brief, interactive, remotely facilitated asynchronous lessons to help your court and its staff integrate the principles of fairness into daily work and track progress along the way.

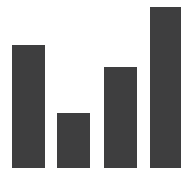


This training is designed by Emily LaGratta, J.D., a national subject matter expert in procedural justice who has trained hundreds of court professionals on the topic since 2009. Before starting LaGratta Consulting, Emily was the Director of Procedural Justice Initiatives at the Center for Court Innovation, where she oversaw a multi-million dollar consulting practice on the topics of procedural justice and community justice. She has designed and guided the implementation of innovative programming in courts, prosecutor and defender offices, and community corrections agencies, developed practitioner resources, and trained hundreds of justice system professionals.



Flexible Learning

Lessons can be accessed from a computer or phone and take less than 5 minutes per day to complete. These concise engagements, 3 times per week, allow staff to fit the course into their busy schedule.



Peer-to-Peer Dialogue

Participants can see anonymous results of their peers' responses and learn from one another even in an asynchronous context.



Retained Knowledge

Unlike a one-time training, participants engage in the course over 4 weeks with increased opportunity to absorb the information, put it into practice, and ask questions or identify concerns along the way.

Additional Benefits to Your Court

- Gather customized feedback from your staff on ways to improve your court's fairness systematically
- Track staff perceptions and understanding of various aspects of fairness throughout the course
 - Minimal disruptions to staff workloads since each lesson takes less than 5 minutes per day
 - Ability to tailor follow-up questions and inform post-training discussion to sustain efforts

Participant Feedback

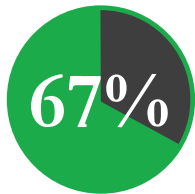
Court leadership stated benefits:

- "The short but frequent lessons were easy to integrate into staff schedules and included full participation"
- "Staff was able to absorb more information in the small doses offered in the course"
- "The staff could see each other trying the procedures, encouraging camaraderie and engagement"

100%

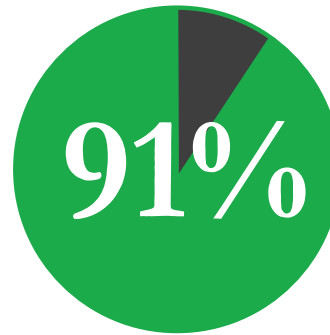
Agreed they have new skills and strategies for how to improve the fairness of court users' experiences based on this course

Before



Believed it is in their control to change the effectiveness of their court

After



Thought the course was "Quite helpful" or "Extremely helpful"

What we hear from participants

"Keeping the tenets of fairness at the forefront of our brains is key to providing court services. This course helps keep us focused on the right objectives. Doing short, frequent touches like this help guard against being pulled toward bias, lack of patience, etc."

"I would recommend this training program to a colleague because it is informative, it provokes thought, and it challenges the learner to action."

"It is good to have short, consistent reminders of the objectives to which we are dedicated. I found these frequent touches on important points of neutrality and fairness valuable and strengthening."

"I really love the every-other-day email format. It helps me to mentally prepare because I know it's coming, and then it also helps me digest the information in small, useful bursts as opposed to a large chunk, like a formal seminar would be."